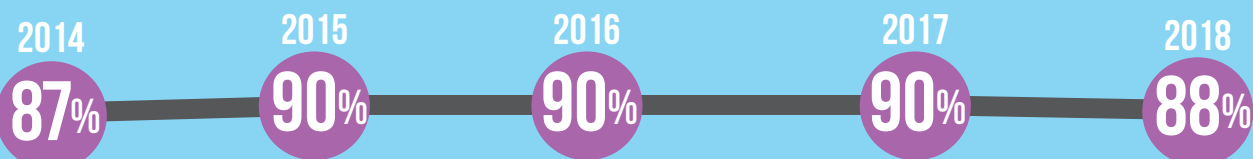


5 YEARS STRONG

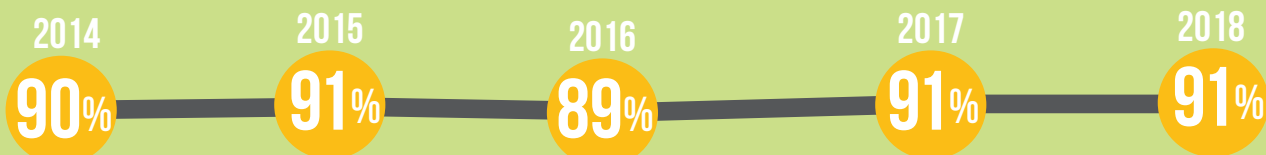
KILLAM'S ANNUAL
TENANT SURVEY
RESULTS!

SATISFACTION WITH KILLAM AS LANDLORD

NATIONAL
AVERAGE
75%*

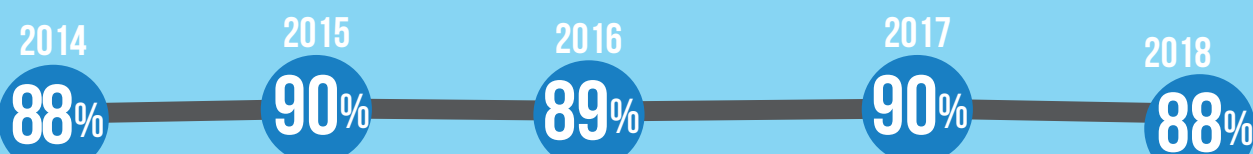


SATISFACTION WITH CURRENT APARTMENT

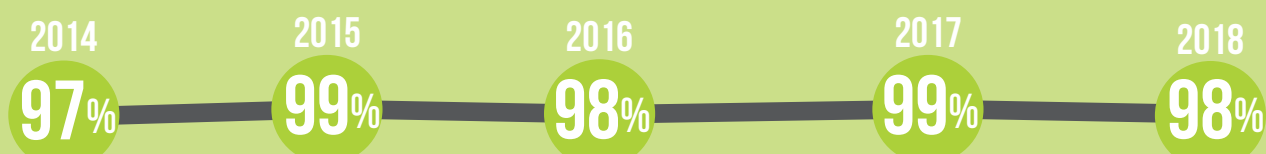


WOULD RECOMMEND TO FAMILY & FRIENDS

NATIONAL
AVERAGE
59%*

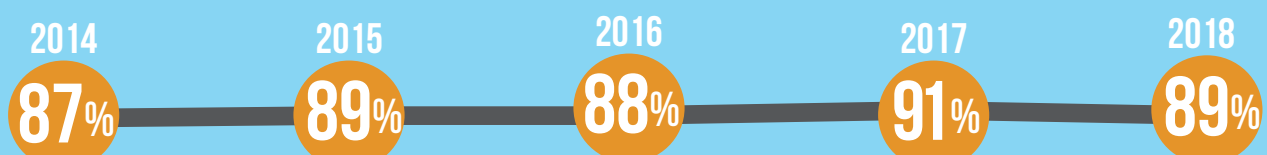


CONVENIENCE OF LOCATION



SATISFACTION WITH CONDITION OF APARTMENT

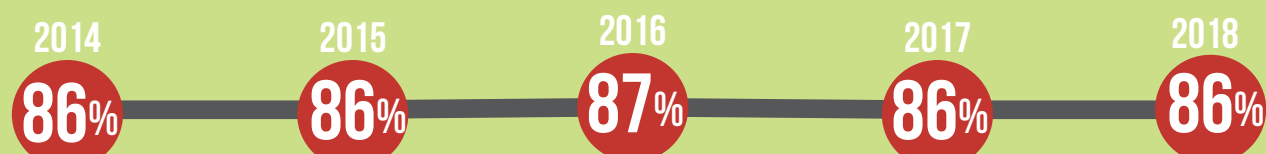
NATIONAL
AVERAGE
44%*



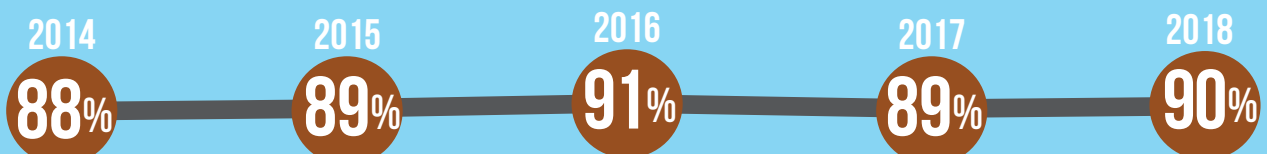
NATIONAL
AVERAGE
64%*



SATISFACTION WITH RESIDENT MANAGER



SATISFACTION WITH MAINTENANCE SERVICES



ROOM FOR
IMPROVEMENT:

1. BUILDING MAINTENANCE
2. IMPROVE COMMUNICATIONS



*2018 Avison Young National Multi-Res Tenant Survey